



Big Rig Driving Academy promotes an inclusive school environment free of conflict.

If you have a complaint regarding behavior detailed in Big Rig Driving Academy's Code of Conduct by a school visitor, fellow student, instructor, or staff member please immediately notify the School Director and we will do everything within our power to resolve it.

Big Rig Driving Academy encourages you to contact us when there is a problem and has no policy prohibiting you reporting any incident against any individual to the School Director or the Department of Higher Education.

If you do not feel that Big Rig Driving School has resolved the matter satisfactorily you are entitled to contact The State of CT Department of Higher Education to file a formal complaint at (860) 947-1816, visit the website www.ct.gov/Student, or mail a letter to:

Office of Higher Education
450 Columbus Boulevard, Suite 707
Hartford, CT 06103